



## **FOOD & BEVERAGE ATTENDANTS**

**[www.mhtonsley.com.au](http://www.mhtonsley.com.au)**

**The newly branded Tonsley Terrace Bar & Bistro offers a tasty bistro-style menu with a variety of options to choose from. We're open for breakfast daily 7 days a week and serve lunch and dinner five days a week from Tuesday to Saturday.**

We are currently seeking multiple experienced and self-motivated Food & Beverage Attendants to join our busy team at the newly rebranded Mantra Tonsley Adelaide. Our hotel is located on the popular Tonsley district.

Managed by leading hospitality management company 1834 Hotels, with a current portfolio Australia-wide network of hotels, resorts, apartments, restaurants, and other venues within the hospitality and tourism sector. Key to the group's success is its team and recruiting exceptional candidates who fit with the company's ambitious and inclusive culture is paramount.

Our Food & Beverage Attendants provide a consistent and high-quality standard of guest services, enjoy working under pressure in a busy food and beverage environment.

The key responsibilities will include:

- Handling all customer enquiries with a professional manner and demonstrating high standards of customer service;
- Work cohesively and effectively within a small team and with the Kitchen team to achieve results;
- Competency at all of the basics including; taking orders, knowledge of menu items, clearing and resetting tables and providing coffee, bar and beverage as well as functions and events service in an accurate and efficient manner;
- Staging great bar and dining experiences for all customers and have the ability to create a connection and engagement with all guests; and
- Maintain a clean, tidy, safe and well prepared service area.

The ideal candidate will have:

- A can-do, responsible, and flexible approach to work;
- Excellent communication skills;

- A friendly customer service demeanour;
- Prior experience desired in staging outstanding Food & Beverage experiences in a bar, restaurant, bistro or hotel setting;
- An ability to thrive under pressure and work as a team in a high paced environment;
  - A great sense of style and immaculate presentation and grooming;
- Flexibility to work in all areas of Food & Beverage including the bistro, functions or events should the hotel needs require it;
- Initiative, commitment and passion for your job;
- Attainment of the necessary Responsible Service of Alcohol (RSA) Certificate; and
- A strong appreciation and compliance of workplace safety.

These roles are casual role, working a spread of shifts over a 7 day roste dependent on functions and events The roster may include weekdays, weekends, nights and public holidays. To apply, please email your application, current references, and a covering letter that clearly demonstrates your suitability for the position to:

**Simon O'Callaghan**

**General Manager**

**gm@mhtonsley.com.au**

*\*Confidential enquiries and requests for further specific information about the role are welcome via email to gm@mhtonsley.com.au*

*\*Only applicants with current rights to work in Australia will be eligible to apply for this role.*

*\*We appreciate the time you have taken to apply and the effort that goes into an application. Only those successful in gaining an interview will be contacted directly.*

**1834 Hotels is a growing network of hotels, motels and resorts across Australia. Key to the management company's recent growth and success is its staff and recruiting exceptional candidates that fit with the company's culture is paramount.**